

THE APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY, DELIVER AND IMPLEMENT IT EQUIPMENT INFRASTRUCTURE TO THE EASTERN CAPE PARKS & TOURISM AGENCY.BID NO: 06/FY/25.

QUESTIONS AND ANSWERS

No	QUESTIONS	ECPTA RESPONSES
1.	ECPTA would like the Service Provider to install new power to the rack. This will require a new circuit breaker on the DB Board.	No, this will not be necessary. As we will be requesting the building owner to run a power cable from the UPS to behind the racks.
2.	Please may ECPTA clarify the requirement of heading “Service Level Management” on page 17 of the RFQ Document	<p>We basically need SP to install the new hardware. Connect it up and perform the initial SAN RAID storage for example. Assist with getting all the hardware configured and ready to be utilized.</p> <p>Then if we have issues in the future with the initial configuration or hardware. Whereby we need to involve a 3rd party or OEM. We may contact the OEM directly for support. Or if we request the SP to assist, to then be billed separately and accordingly.</p>



3.	Are you currently using VMware Enterprise Plus licenses?	We need VMware vSphere licenses. We do not have Enterprise Plus licenses. No need to investigate converting or upgrading old licensing.
4.	Servers and Storage– From the specs give it indicates HP requirement. Can we propose an alternate OEM (Dell, IBM...)?	Yes, any OEM would be appropriate. Obviously with equal specifications.
5.	<p>VMware Requirement</p> <ul style="list-style-type: none"> • Perpetual licenses are no longer available. All VMware licenses are now Subscription based. • vSphere Enterprise Plus has been replaced by Foundation. • Can we quote on the new license structure and Foundation? 	Yes, indeed. We understand that VMware has now changed to subscription, universal licensing models and unfortunately changes to socket/core licensing.
6.	<p>Professional Services</p> <ul style="list-style-type: none"> • Installation • Will this be for rack, stack, and config? 	Yes, simply assist with physically connecting and with a basic setup/configure.
7.	And VMware vSphere and vCenter (Config to what level)?	ESXi to be installed onto the 2 host servers. vCenter vApp deployed as a VM and connected to the SAN. At which point we will take over the remaining setup and maintenance.
8.	And Veeam installation (Config to what level)?	We will deploy and configure Veeam and will not require assistance to deploy.



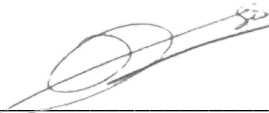
9.	<p>Migration</p> <ul style="list-style-type: none"> • Will this be only V2V or is there P2V migrations as well? • How many VMs need to be migrated? • What is the size of the data that needs to be migrated? 	<p>Only V2V 40 vm's approximately 35TB</p>
10.	<p>Does the SP need to provide the uplink SFP's for the Top of Rack switches to the Core Switch?</p>	<p>Yes, currently there are 1Gb SFP's in place.</p>
11.	<p>Please confirm if ECPTA has sufficient rack space for the new infrastructure.</p>	<p>We have an entire IBM rack which can be utilized for hardware. As well as space in another 2 racks</p>
12.	<p>Please confirm the depth and height of the rack that will be used for the new infrastructure.</p>	<p>42u IBM 9308-4RX Enterprise Rack Dimensions (WxDxH) 640 x 1100 x 2020</p>
13.	<p>VMWare Software – VMWare has changed their licensing model. They do not provide perpetual licensing anymore. They only provide core-based subscription licensing. Therefore, Datacentrix will provide VMWare licencing based on the CPU cores requested on the BOM.</p>	<p>Yes, the VMware has now changed to per core</p>
14.	<p>Does Datacentrix need to provide the uplink SFP's for the Top of Rack switches to the Core Switch?</p>	<p>Yes, it currently has 1Gb</p>
15.	<p>Please provide total data capacity that will need to be migrated.</p>	<p>The total data capacity will be +-34TB</p>
16.	<p>Please provide the number of virtual machines that will need to be migrated?</p>	<p>The estimated number of virtual machines that will need to be migrated will 50</p>



17.	Please confirm if ECPTA has sufficient rack space for the new infrastructure?	Yes, the ECPTA confirms to have sufficient rack space
18.	Please confirm if ECPTA has sufficient power for the new infrastructure?	The ECPTA does not have sufficient power therefore the successful service provider would need an electrician needs to run 1 power cable to the rack
19.	Please confirm depth and height of rack that will be used for the new infrastructure?	<p>The depth and height of rack is as follows:</p> <p>93084RX IBM NetBAY 42 Enterprise Rack Rack 42U 640 x 1100 x 2020mm</p>

I would like to thank you on behalf of Eastern Cape Parks and Tourism Agency (ECPTA) for expressing your interest in the bid.

Yours Faithfully,



Mr. Mcebisi Sandi
ACTING SCM MANAGER

17/05/2024

DATE

