

THE APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY, DELIVERY AND OFFLOADING OF LINEN AND TOWELS FOR A PERIOD OF THREE (3) YEARS WITH AN OPTION TO EXTEND FOR A FURTHER TWO (2) YEARS BID NO: 05/FY/25.

No	QUESTIONS	ECPTA RESPONSES
1	What is the description of towels on Page 11 & 12, and the quantities of face cloth on page 12 is not stated	The description of towels on pages 11 to 12 of the tender document is. - Nortex Snag Free White The quantities of face cloth on page 12 of the tender document are 30. The ECPTA has issued an updated Bid document to address the above errors.
2	Performance security Reference to SCC (Special Conditions of Contract) which is not included in the document. Does Performance security form part of this Bid?	Performance security is not a requirement for this bid therefore, the clause 7 of the GCC is not applicable.
3	The fabric for duvet covers and sheets, are they T144 Poly cotton or T200 Poly perale? The Standard Pillows – Fibre puff or Microfibre filler? – Not recommended to use a polycotton casing as fibre can migrate through Polycotton. Glodina / Nortex Towelling – are they 440gm2 or 550gm2. Pool towel Navy – are they 440gm2 or 550gm2.	 Poly cotton percale (50% cotton and 50% polyester blend with a 200-thread count) Micro-fibre Glodina/Nortex toweling 550gm2. Pool towel navy- 550gm2

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4	What is the clarity for the items on the pricing schedule do require 144 thread count or the 200-thread count?	The required thread counts are 200
5	For duvet covers do your prefer flap or studs?	Should the flaps not be available the ECPTA will give preference to the buttons over the studs.
6	Kindly refer to page 5 where its stated: A copy of CSD report, Medical Certificate – kindly advise what Medical Certificate is needed and what relevance it has for this tender.	A medical certificate is required if you have a director (owner of the company) who is living with disability and would want to claim points as per the specific goals they must submit a medical certificate. If none of the directors have a disability, then you need not submit anything.
7	What documents must be submitted for delivery strategy	The bidder must submit proof of availability of a distribution vehicle or arrangement/agreement with courier company for transportation. The proof of delivery/transport strategy must be submitted in ANY of the following documents: a) Proof of registration or b) Proof of purchase; or c) Lease agreement with owner; or d) Proof of arrangement with courier company. NB: The vehicle must be registered in the name of the bidding company. In cases where the vehicle will be hired, a copy of an agreement between the bidder and the hiring / courier company must be submitted with the bid.

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I would like to thank you on behalf of Eastern Cape Parks and Tourism Agency (ECPTA) for expressing your interest in the bid.

Yours Faithfully,

08/04/2024 andi DATE

Mr. Mcebisi Sandi ACTING SCM MANAGER

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