

## **Terms and Conditions – Black Friday Promotion 2020**

The following terms and conditions apply to the 50% Black Friday Promotion 2020:

- 1. ECPTA's 50% Black Friday Promotion will begin at 08:00am (CAT) on 27 November 2020 and closes at 16:00PM (CAT) on the 04 December 2020.
- 2. Discounts will only be valid during this time. This Discount cannot be used in conjunction with any other discount/promotion or be applied retrospectively.
- 3. The 50% discount is based on the current 2020/21 rates. Only accommodation rates will be discounted the daily conservation fee will remain 100% chargeable.
- 4. The 50% Promotion is only valid for ECPTA's inland Nature Reserves (Baviaanskloof, Commando Drift, Fort Fordyce, Great Fish, Groendal, Mpofu, Ongeluksnek, Oviston, Thomas Baines, Tsolwana) only with arrival between 01 December 2020 and 31 December 2020 only.
- 5. The Provincial coastal nature reserves are not part of the promotion.
- 6. Bookings made prior or after the Promotion will not receive the discount, no communications will be entered.
- 7. By participating in the promotion, each customer fully and unconditionally agrees to and accepts these Official Terms and Conditions.
- 8. ECPTA reserves the right to amend these Terms and Conditions and/or cancel the 50% Promotion at its sole discretion.
- 9. ECPTA cannot be held responsible for computer system hardware, software or program errors, or other failures in computer transmissions/network connections/telephonic failures for any booking/booking request lost or delayed. ECPTA cannot be held responsible for late, lost, illegible, incomplete, damaged, misdirected booking requests.
- 10. Only bookings requests done telephonically or via email are eligible to participate, bookings done in any other method (including online bookings) will not be eligible.
- 11. Employees of ECPTA and their family members are eligible to participate
- 12. Customers will only have a booking once a provisional booking has been sent to them and is subject to availability.
- 13. In case of bookings made prior to the promotion, these cannot be cancelled and a new booking created to get the promotional offer and expect a refund of the difference.
- 14. Discounts are not transferable and no substitutions or cash equivalents are permitted. If the discount is not claimed within the specified time limit, the discount will be forfeited.

OFFICE OF THE CEO | BIODIVERSITY & CONSERVATION | MARKETING | DESTINATION DEVELOPMENT | FINANCE | CORPORATE SERVICES | RESERVATIONS 17 - 25 Oxford Street | East London | 5201 | P.O. Box 11235 | Southernwood | East London | 5213 | Tel. +27 (0) 43 492 0881 www.visiteasterncape.co.za



- 15. The customer must accept that that his/her name and/or likeness may be used within ECPTA literature or on the Internet for publicity or advertising purposes without additional compensation, except where prohibited by law
- 16. ECPTA reserves the right to cancel or amend the terms of this promotion and without notice in the unlikely event of major catastrophe, terrorist attack, epidemic, war, earthquake, or any actual, anticipated or alleged breach of any applicable law or regulation or any other similar event.

Approved by:

Lihle Dlamini Chief Marketing Officer

Date: \_06.11.2020

Black Friday Promotion | 6 November 2020

