

EASTERN CAPE PROVINCIAL HOMESTAY AWARDS 2024 NOMINATION FORM

DETAILS OF THE NOMINEE	
Name:	Surname:
Cell Number:	Local Municipality
Name of the Homestay:	Location
DETAILS OF THE NOMINATOR	
Name:	Surname:
Cell Number:	Email address
Signature :	Guest/ Tourist Guide/government official, community member (please indicate)
Date :	Category
Category :	Motivation :



TERMS AND CONDITIONS

1. Criteria for Eastern Cape Homestay Awards

The Eastern Cape Homestay Awards aim to ensure quality service and an authentic experience, and will consider the following two factors:

1.1. Eligibility criteria

- The property must have been in operation for at least 3 years.
- The homestay must be owned by South African citizens and be located within Eastern Cape.
- The property must be known or registered by the local municipality.

1.2. Evaluation criteria

- Quality of service provided to guests, including amenities, facilities, and overall guest satisfaction.
- Guest reviews and ratings of the homestay experience
- Uniqueness and authenticity of the homestay experience, such as showcasing local culture and traditions
- Adherence to safety, hygiene, and cleanliness standards
- Management and organization of the homestay, including leadership, and collaboration with the local community.

2. Categories

Below are the category-specific criteria

Category	Definition	Category-specific eligibility criteria
Homestay of the Year	The category recognizes a homestay that exemplifies excellence in providing a superior homestay experience	The property should have all elements as described in the evaluation criteria
Best authentic experience	This category recognizes homestays that offer authentic experiences, deeply rooted in local culture and traditions.	The property should have cultural or historical significance, and architectural features portraying local traditions
Hidden Gem	This category recognizes an exceptional homestay located in a less explored, tranquil rural area	The property must not be located in a township, town, or city
Best Service	This category acknowledges a homestay that handles processes	Management and organization of the homestay, timely



Category	Definition	Category-specific eligibility criteria
	properly, from bookings to guest arrivals and check-out procedures.	response to booking inquiries, welcoming, and preparedness when guests arrive.
Homestay with diverse offerings	This category acknowledges homestays that provide a wide range of local activities and experiences.	The property should have links with local Tourist Guides and offer other activities other than accommodation
Hygiene, cleanliness, and safety	This category recognizes homestays that are exceptionally clean and comply with all safety standards and regulations.	The property should have safety measures in place, as well as maintain hygiene and cleanliness.

NB: you are allowed to nominate once per category and nomination forms to be emails back to: nangamso.songelwa@ecpta.co.za and nande.ntshebe@ecpta.co.za

Contact number: Nangamso Songelwa: 072 585 3442 and
Nande Ntshebe: 043 492 0842

CLOSING DATE FOR SUBMISSION: 15 AUGUST 2024

